

FREQUENTLY ASKED QUESTIONS

What is the Clinical Services Plan?

The Clinical Services Plan (CSP) is a draft plan that looks at future-proofing how we deliver health care in the next 10 –15 years to ensure our growing and aging population receives timely health care, no matter what their age or where they live.

Does this just relate to hospital services?

No. This affects the whole Hawke's Bay health system – primary care (GPs, pharmacies), health networks, support services and secondary care (hospital-based services).

Why are you doing it?

Planning is important to sustain a growing population and a healthier Hawke's Bay. Our region is also growing and aging rapidly, and we need to plan for this.

We have a diverse community here in Hawke's Bay and some people are already struggling to get healthcare when they need it, and there are sometimes inequities in the levels of service provided.

To provide the best possible health services in the future, and give our children the best start in life, we need to think differently, be more responsive to community and individual needs, and start planning now.

Who has been involved in drafting the Clinical Services Plan?

Over the past 12 months Hawke's Bay health professionals, key stakeholder groups and people who regularly use our health services have been providing frank and fresh perspectives on what's working well and where improvements need to be made.

Independent consultancy Sapere Research Group, which has a good reputation in the New Zealand health sector, facilitated workshops and feedback sessions which has resulted in this draft CSP.

What does it mean for me?

If you live in Hawke's Bay, your feedback is really important to us because health care affects everyone. This plan sets out how you might be cared for in the future, where you'd most likely receive care and how you will be involved in decisions about your care.

www.ourhealthhb.nz
or call **0800 248 794**

Will we be getting a new hospital?

This draft clinical services plan is a concept plan. It suggests how our region might best cope with future demand and where resources need to be prioritised.

It does not go into detail about existing facilities or future facilities. Planning for how and what facilities will best suit future needs would follow after a final CSP is adopted. The first step in the process is to decide whether we've got the draft plan right.

Where can I find out more?

Visit our website www.ourhealthhb.nz to read the draft plan. Information flyers will also be available in your community in places such as local libraries, health centres, etc.

How can I have my say?

There are many ways to provide feedback on the CSP:

By post

Use the form at the back of our **information booklet**: cut along the dotted line, complete the questions and put it in the nearest post box. If there is not enough room on the form, you can keep writing on a blank sheet of paper and then put your form and extra paper in an envelope addressed to us using the address on the back of the flyer.

Online

Go to our website using this link: www.ourhealthhb.nz

Face-to-face

Watch your local paper for meeting venues and times.

Arrange a special meeting

If you belong to a community group who would like to meet with us, please feel free to email clinicalservicesplan@hbdhb.govt.nz to make arrangements.

Have Your Say by noon on 31 October.

What happens next?

Once we have heard from Hawke's Bay communities we will finish our plan.

Then, together, we will start working towards reaching Hawke's Bay's future health care goals.

